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CITIZEN PREPAREDNESS WORKSHOP



SATURDAY, SEPTEMBER 20TH 2014

Hosted by the San Antonio Office of Emergency Management

AGENDA

08:30 - 09:00 Check-In and Informational Table Display

09:00 **Greeting and Opening Remarks**

Chief Lawrence Trevino, San Antonio Office of Emergency Management
Kyle Coleman, Bexar County Emergency Management
Rebecca J. Viagran, San Antonio District 3 Councilwoman
Nelson Wolff, Bexar County Judge
Susan Pamerleau, Bexar County Sheriff

09:15 **Emergency Management Overview**

Speaker: James Mendoza, San Antonio Office of Emergency Management

09:55 **Hazard Mitigation Review**

Speaker: Chris Stokes, San Antonio Office of Emergency Management

10:10 **Weather Preparedness**

Speaker: Paul Yura, National Weather Service

10:30 - 10:45 Break

10:45 **National Night Out**

Speaker: Chief Anthony Trevino, San Antonio Police Department
Speaker: Juan Ayala, San Antonio Police Department

10:55 **Public Health Preparedness – San Antonio Metro Health District**

Speaker: Donnie Diaz, Epidemiology Program Manager
Speaker: Christian Watamaleo, STD Division

11:30 **Citizen Involvement and Volunteers**

Speaker: Scott Paul, Bexar County Emergency Management
Speaker: Jeanne Goodin, San Antonio Voluntary Organizations
Active in Disaster

11:50 **Closing Remarks**

MESSAGE FROM THE EMERGENCY MANAGEMENT COORDINATOR

September 20th, 2014

Welcome to the 5th Annual Citizen Preparedness Workshop hosted by the San Antonio Office of Emergency Management (SAOEM).

Thank you for taking the time to attend our workshop today. Hopefully you will learn more about emergency preparedness and take away valuable tools which you can share with others in your community.

Disasters disrupt hundreds of thousands of lives every year. Each disaster has lasting effects - people are seriously injured, some are killed, and property damage runs into the billions of dollars. If a disaster occurs in your community, local government and disaster-relief organizations try to help you.

Emergency preparedness is the responsibility of every citizen. It takes a team effort to ensure that we are ready for any disaster. When we involve active, concerned citizens we not only lessen the impact of disasters in our community, we also speed up the recovery process. Through partnerships with homeowners and neighborhood associations, we can work together to get the message out about how to prepare ourselves, our families, and our community for emergencies.

Thank you for attending.

**Lawrence Trevino, Division Fire Chief
Emergency Management Coordinator
City of San Antonio Office of Emergency Management**

PRESENTATION SYNOPSIS AND SPEAKER CONTACT INFORMATION

San Antonio Office of Emergency Management

The mission of SAOEM is to minimize the impact of disasters and potential catastrophic incidents by establishing community of information and assets.

Website: www.sanantonio.gov/emergency

Email: EmergencyOperationsCenter@sanantonio.gov

Phone: 210.206.8580

Facebook: www.facebook.com/saoem.prepare

Twitter: www.twitter.com/#!/SanAntonioOEM

Speakers: Lawrence Trevino, Emergency Management Coordinator

Email: lawrence.trevino@sanantonio.gov

James Mendoza, Assistant Emergency Management Coordinator

Email: james.mendoza@sanantonio.gov

Chris Stokes, Special Projects Manager

Email: chris.stokes@sanaotnio.gov



Bexar County Office of Emergency Management

The Office of Emergency Management (OEM) coordinates the Bexar County emergency management program to prepare, prevent, plan, respond and recover from all-hazard events. The OEM develops, maintains and implements the ability to direct, control, manage and coordinate emergency operations in cooperation with local, State and Federal governmental and private sector agencies.

Website: <http://gov.bexar.org/oem/>

Email: bcoem@bexar.org

Speakers: Kyle Coleman, Emergency Management Coordinator

Email: kcoleman@bexar.org



National Weather Service

The National Weather Service (NWS) provides weather, hydrologic, and climate forecasts and warnings for the United States, its territories, adjacent waters and ocean areas, for the protection of life and property and the enhancement of the national economy.

Website: www.noaa.gov

Speaker: Paul Yura, Meteorologist, National Weather Service

Email: paul.yura@noaa.gov



National Night Out

Citizens, law enforcement agencies, community groups, businesses, youth organizations and local, state, and federal officials join forces to celebrate National Night Out – a community crime and safety event sponsored by the National Association of Town Watch. In 2013, San Antonio celebrated with over 300,000 participants and was awarded 1st place national recognition in the National Night Out Program.

Website: <http://www.sanantonio.gov/sapd/NationalNightOut.aspx>

Speaker: Juan Ayala, National Night Out Coordinator

Email: juan.ayala@sanantonio.gov



City of San Antonio Metropolitan Health District

San Antonio Metro Health District provides information designed to educate the public on emergency preparedness. Emergency preparedness allows individuals to prepare for the unexpected, such as assembling a supply kit and developing a family communications plan, for both a natural or man-made emergencies. With a little planning, individuals can be better prepared for the unexpected.

Website: www.sanantonio.gov/health/PHEP-Main.html

Phone: 210.207.8752

Speaker: Donnie Diaz, Epidemiology Program Manager

Email: donnie.diaz@sanantonio.gov

Speaker: Christian Watamaleo, STD Division

Email: christian.watamaleo@sanantonio.gov



CERT & Citizen Corps

The Community Emergency Response Team (CERT) Program educates people about disaster preparedness for hazards that may impact their community and train them in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations.

Website: www.citizencorps.gov/cert/

FaceBook: www.facebook.com/CERTBexarCounty

Phone: 210.206.8535

Speaker: Scott Paul, Regional Citizen Corps Coordinator, Bexar County Emergency Management

Email: scott.paul@bexar.org



San Antonio Volunteers Active in Disasters (SAVOAD)

During times of major disaster, the SAVOAD in coordination with the City of San Antonio and the Bexar County Offices of Emergency Management, activates the Volunteer Operations Center (VOC). The VOC serves as a one-stop-shop where volunteers come to receive access badges, empowerment, training, and deployment assignments during major disasters.

Website: www.VolunteerSA.org

Speaker: Jeanne Goodin, Volunteer, SAVOAD



PARTICIPATING ORGANIZATIONS

311 – City Call Center

311 connects citizens with specially-trained customer service representatives ready to assist with City service requests - potholes, stray animals, downed street signs, trash collection or other City requests.



American Red Cross – Southwest Texas Region

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.



Bexar County

Bexar County's mission is to build a better community through quality services.



Citizen Emergency Response Team – Bexar County

Empowering communities in Bexar County for disaster readiness and response by offering free trainings in their neighborhoods.



Code Enforcement Section – Development Services – City of San Antonio

The mission of the Code Enforcement Services Department is to enhance the quality of life and make a positive deference by ensuring a safe, healthy environment for all neighborhoods through education, partnerships and enforcement.



CPS Energy

Thanks to our status as a community-owned, not-for-profit energy utility and our diversified mix of fuels, we are able to provide our customers with reliable and more affordable energy services than many companies. We're not just serving customers, but working for our families, friends and neighbors in Greater San Antonio.



Department of Human Services – City of San Antonio

Our mission is to strengthen the community through human services investments, resources, and partnerships.



Federal Executive Board

The Alamo Federal Executive Board is the collaboration hub for 63 Federal Agencies in the greater San Antonio area. We continue to form partnerships to accomplish Emergency Preparedness, Employee Safety and Security; Workforce Development and Support; and Intergovernmental and Community Activities.



National Night Out

National Night Out, sponsored by the National Association of Town Watch, is a neighborhood crime and drug prevention event that occurs annually and is celebrated in every city, town and village in the US. In addition to increasing awareness of crime and drug prevention programs, NNO also strengthens neighborhood spirit and community-police partnerships.



San Antonio Council on Alcohol and Drug Abuse

The San Antonio Council on Alcohol and Drug Abuse (SACADA) is a nonprofit organization that provides education, youth prevention programs, information resources and services to prevent alcohol and drug abuse.



National Weather Service

The National Weather Service (NWS) provides weather, hydrologic, and climate forecasts and warnings for the United States, its territories, adjacent waters and ocean areas, for the protection of life and property and the enhancement of the national economy. NWS data and products form a national information database and infrastructure which can be used by other governmental agencies, the private sector, the public, and the global community.



San Antonio Fear Free Environment (SAFFE)

SAFFE (San Antonio Fear Free Environment) Units were first established in 1995 with 60 officers and supervisors, then enlarged in 1996 with an additional 40 officer. The SAFFE Unit consists of officers who focus on identifying, evaluating and resolving community crime problems with the cooperation and participation of community residents.



San Antonio Food Bank

The San Antonio Food Bank's mission is to fight hunger in Southwest Texas through food distribution, programs, education, and advocacy.



San Antonio Metro Health District

Promotes health and works to prevent disease among residents and visitors.



San Antonio Police Department — City of San Antonio

The San Antonio Police Department is dedicated to improving the quality of life by creating a safe environment in partnership with the people we serve.



San Antonio Voluntary Organizations Active in Disaster (SAVOAD)

During times of major disaster, the SAVOAD in coordination with the City of San Antonio and the Bexar County Offices of Emergency Management, activates the Volunteer Operations Center (VOC). The VOC serves as a One-Stop-Shop where volunteers come to receive access badges, empowerment, training, and deployment assignments during major disasters like hurricanes.



Solid Waste Management Division — City of San Antonio

Protect the public health and safety of the City of San Antonio by providing quality municipal solid waste services and environmental programs that are safe, efficient, cost effective, and environmentally responsible.



United Way of San Antonio and Bexar County

We bring together the caring people of San Antonio and Bexar County to reach out to those in need.



Volunteers in Policing (VIP)

Our purpose is to assist the SAPD as a human resource through Volunteer time and effort undertaking tasks that assist the overall mission of SAPD; and serve the citizens of the City of San Antonio through education, training and enforcement of ordinances which have been adopted by the City.



VIA Metropolitan Transit

VIA leads the strengthening of regional mobility, development and sustainability by providing an outstanding multi-modal transportation system.



OFFICE OF EMERGENCY MANAGEMENT

EDUCATIONAL AND OUTREACH PROGRAMS

AlertSA

The City of San Antonio has developed the AlertSA Program as an enhancement to the emergency notification system. Previously, the system only used landline phone numbers but now allows for additional ways of contacting users, such as cell phone, home phone, text and e-mail. The information you enter will be used for emergency purposes only.



This system will notify those homes and businesses at potential risk with information on the event and/or actions (such as evacuation) that the City and local Public Safety Officials are asking them to take. Messages will be sent to all standard voice and text communication devices that you have registered.

You can sign up for AlertSA Program through one of the following:

Online Registration: www.alertsa.com

Mail: Emergency Operations Centers

Attn: AlertSA

P.O. Box 23339

San Antonio, Texas 78223

Telephone registration: call 3-1-1, or visit your local library.



Ready South Texas

Preparedness is one of the most important aspects of emergency management. By planning and preparing for hazards, you and your family will respond better to disasters, as well as contribute to the overall readiness of our region.

Ready South Texas is a one-stop emergency preparedness site designed to help families, businesses, neighborhoods, and communities prepare for or respond to any type of emergency.

www.readysouthtexas.gov

**San Antonio
Flood Emergency**



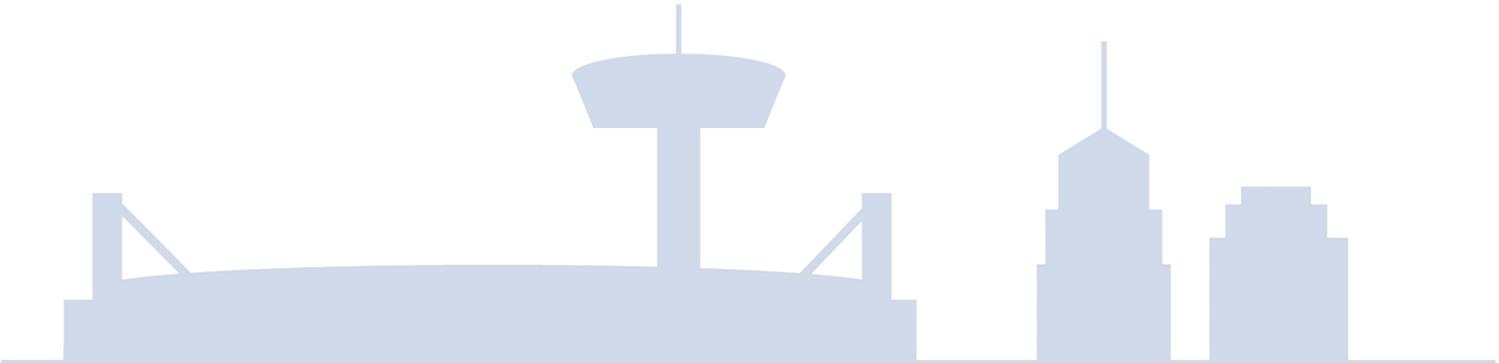
www.safloodsafe.com

San Antonio Flood Emergency System

The San Antonio Flood Emergency (SAFE) System is a flooding preparedness program that helps the community by providing flood education for the public on actions necessary to protect life and property.

SAFE alternate routes have been established in key Low Water Crossing locations throughout San Antonio so that citizens can easily find alternate routes away from flooded roads. If you come across a road that has been flooded, **Turn Around Don't Drown**. Do not attempt to cross. Seek a SAFE Alternate Route and follow the SAFE route signs away from dangerous low water crossings.

www.safloodsafe.com

A light blue silhouette of the San Antonio skyline is positioned at the bottom of the page. It features several buildings of varying heights and shapes, including a prominent tower with a rounded top and a spire, and several rectangular skyscrapers. The silhouette is set against a white background.

San Antonio Office of Emergency Management
PO Box 23339
San Antonio, Texas 78223

For questions concerning the Citizen Preparedness Workshop, please contact Leigh Smith at Leigh.Smith@SanAntonio.gov or by calling 210.206.8552.