

Eighth Annual

SAN ANTONIO

CITIZEN
PREPAREDNESS
WORKSHOP
2 0 1 7

“ARE YOU READY FOR SEVERE WEATHER?”

SATURDAY, SEPTEMBER 23RD 2017

Presented by: The San Antonio Office of Emergency Management



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MESSAGE FROM THE EMERGENCY MANAGEMENT COORDINATOR

September 23th, 2017

Welcome to the 8th Annual Citizen Preparedness Workshop hosted by the San Antonio Office of Emergency Management (SAOEM). This will be my last workshop serving as the City's Emergency Management Coordinator, so this year holds a special place in my heart.

This past February, San Antonio was hit by several tornados. Just last month, our state was hit with one of the most extensive disasters in history. Now, more than ever, we look to our neighbors to assist in the recovery and healing of our communities. That's what this workshop is all about, and by participating all of you have shown a commitment to improving resiliency. I know that the next time we face a disaster, each of you would be involved in the citizen response and recovery efforts.

I encourage each of you to stay connected to our office through the Ready South Texas app. During Hurricane Harvey, over 60,000 residents downloaded the app and received up to date weather and public safety alerts, information on how to volunteer, where to donate, and much more. Together, we can ensure that our neighbors have accurate information on how to stay safe and where to seek or offer help after a disaster.

My hope is that you will share what you've learned here today with your respective community groups, helping us with our mission to continually promote a culture of preparedness in San Antonio and our surrounding cities.

Serving 34 years in the San Antonio Fire Department has been a true honor, and it is the interactions and relationships I have built with citizens like you that have made it so memorable. I want to thank each of you for your service to our community and I hope to see you at future preparedness events.

**Lawrence Trevino, Division Fire Chief
Emergency Management Coordinator
City of San Antonio Office of Emergency Management**

WORKSHOP AGENDA

08:30 - 09:00 **Check-In, Breakfast, and Partner Agency Table Exhibits**

09:00 **Welcome and Opening Remarks**

Chief Lawrence Trevino, San Antonio Office of Emergency Management

Chief Charles Hood, San Antonio Fire Department

Chief William McManus, San Antonio Police Department

Bexar County Sheriff Javier Salazar

09:30 **Emergency Management Overview**

Speaker: James Mendoza, San Antonio Office of Emergency Management

09:50 **Severe Weather Preparedness**

Speaker: Jason Runyen, National Weather Service

10:20 - 10:40 **Break**

10:40 **Disaster Donations**

Speaker: Erika Borrego, San Antonio Food Bank

11:05 **Volunteer Management**

Speaker: American Red Cross

11:30 **San Antonio Flood Mitigation Projects**

Speaker: Nefi Garza, Transportation and Capital Improvements

11:50 **Closing**

SPEAKER CONTACT INFORMATION



San Antonio Office of Emergency Management (SAOEM)

Our mission is to coordinate activities of the City departments responsible for continued operations during disasters, coordinate agreements for the use of resources, communicate with State and Federal agencies, and educate and train citizens and municipal employees.

Speaker: James Mendoza, Assistant Emergency Management Coordinator

Email: james.mendoza@sanantonio.gov

Website: www.saoemprepare.com

Bexar County Office of Emergency Management

The Bexar County Office of Emergency Management coordinates the Bexar County emergency management program to prepare, prevent, plan, respond and recover from all-hazard events. The OEM develops, maintains, and implements the ability to direct, control, manage and coordinate emergency operations in cooperation with local, State, and Federal governmental and private sector agencies.

Speaker: Kyle Coleman, Emergency Management Coordinator

Email: kcoleman@bexar.org

Website: <http://gov.bexar.org/oem/>

National Weather Service

The National Weather Service (NWS) provides weather, hydrologic, and climate forecasts and warnings for the United States, its territories, adjacent waters and ocean areas for the protection of life and property and the enhancement of the national economy.

Speaker: Jason Runyen, Senior Forecaster

Email: jason.runyen@noaa.gov

Website: <http://www.srh.noaa.gov/ewx/>

American Red Cross – Southwest Texas Region

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

Website: www.redcross.org/tx/sanantonio

City of San Antonio –Transportation and Capital Improvements (TCI)

Mission of TCI: Through innovation and dedication, we build and maintain San Antonio's infrastructure.

Speaker: Nefi Garza, Assistant Director – Storm Water

Email: Nefi.Garza@sanantonio.gov

Website: <http://www.sanantonio.gov/tci>

San Antonio Food Bank

Mission of the San Antonio Food Bank: Our mission is to fight hunger in Southwest Texas through food distribution, programs, education, and advocacy.

Speaker: Erika Borrego, Chief Operating Officer

Email: eborrego@safoodbank.org

Website: <https://safoodbank.org/>



PARTNER AGENCY EXHIBIT INFORMATION

311 – City Call Center

311 connects citizens with specially-trained customer service representatives ready to assist with City service requests - potholes, stray animals, downed street signs, trash collection or other City requests.

Contact: Eduardo Garza-Forquet, Customer Service Supervisor

Email: eduardo.garza-forquet@sanantonio.gov

Phone: 210-206-8905

Website: www.sanantonio.gov/311



American Red Cross – Southwest Texas Region

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

Contact: Tracy Beach, Disaster Program Manager

Email: tracy.beach@redcross.org

Phone: 210-224-5151

Website: www.redcross.org/tx/sanantonio



Citizen Emergency Response Team – Bexar County

The Community Emergency Response Team (CERT) program educates people about disaster preparedness for hazards that may impact their community. Program participants are trained in basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations.

Contact: Fred Reyna, Volunteer Services Specialist

Email: fred.reyna@bexar.org

Phone: 210-335-0300

Website: gov.bexar.org/oem



Development Services Department – City of San Antonio

The City of San Antonio Code Enforcement function resides within the City's Development Services Department and works closely with the development process. Code Enforcement is charged with regulating the following: property use, buildings and premises maintenance, dangerous structures (including emergency demolitions), inoperable vehicles, and other quality of life-related codes.

Contact: Jenny Ramirez, Code Enforcement Manager

Email: jenny.ramirez@sanantonio.gov

Phone: 210-207-6000

Website: www.sanantonio.gov/CES



National Weather Service

The National Weather Service (NWS) provides weather, hydrologic, and climate forecasts and warnings for the United States, its territories, adjacent waters and ocean areas, for the protection of life and property and the enhancement of the national economy. NWS data and products form a national information database and infrastructure which can be used by other governmental agencies, the private sector, the public, and the global community.

Contact: Jason Runyen, Senior Forecaster

Email: jason.runyen@noaa.gov

Phone: 830-629-0130

Website: <http://www.srh.noaa.gov/ewx/>



San Antonio Fear Free Environment (SAFFE)

The San Antonio Fear Free Environment (SAFFE) Unit is the central core of the San Antonio Police Department's Community Policing activities. Officers are assigned specific areas or neighborhoods within the city to work closely with residents, businesses, schools, youth programs and other City agencies to resolve community crime problems.

Phone:

Central SAFFE: 210-207-7413

East SAFFE: 210-207-7566

North SAFFE: 210-207-8350

Prue Rd (NW) SAFFE: 210-207-7169

West SAFFE: 210-207-0810

South SAFFE: 210-207-8964

Website: <http://www.sanantonio.gov/sapd/saffe>



United Way of San Antonio and Bexar County

The mission of the United Way is to increase the organized capacity of people to care for one another. The United Way 2-1-1 Help Line is a critical link for over half a million callers a year seeking assistance and referrals to health and human services.

Contact: Lea Urshan, Information & Referral Specialist/Disaster Response Coordinator

Email: surshan@unitedwaysatx.org

Phone: 210-352-7000

Website: www.unitedwaysatx.org



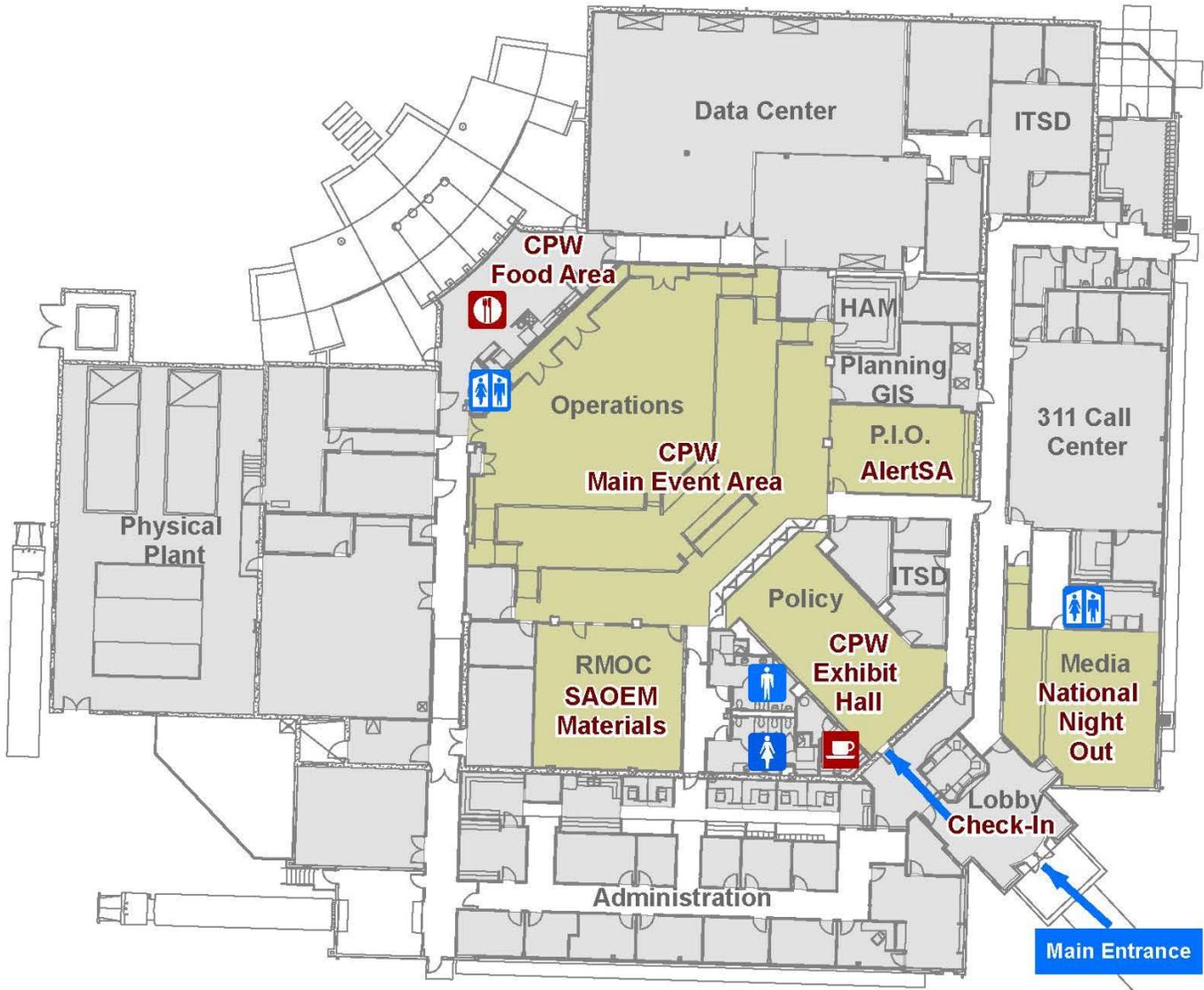
CPS Energy Mobile Support Center

The MSC provides purposeful public safety education and is used as an outdoor classroom for customers, first responders, and contractor education- with a focus on safety education and practices.

Website: www.cpsenergy.com



The City of San Antonio and Bexar County Emergency Operations Center



This Map was produced: 9/2/2015 9:22:04 AM
by the San Antonio Office of Emergency Management's
Planning and Analysis Section.

For further information please contact:
Emergency.OperationsCenter@sanantonio.gov
PO Box 23339, San Antonio, TX 78223-0339
Voice: 210.206.8564
Fax: 210.206.8570
www.sanantonio.gov/emergency/



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AlertSA

The City of San Antonio has developed the AlertSA Program as an enhancement to the emergency notification system. Previously, the system only used landline phone numbers but now allows for additional ways of contacting users, such as cell phone, home phone, text and e-mail. The information you enter will be used for emergency purposes only. This system will notify those homes and businesses at potential risk with information on the event and/or actions (such as evacuation) that the City and local Public Safety Officials are asking them to take. Messages will be sent to all standard voice and text communication devices that you have registered.

You can sign up for AlertSA Program through one of the following:

Online Registration: www.alertsa.com

Telephone Registration: call 3-1-1



Ready South Texas

Preparedness is one of the most important aspects of emergency management. By planning and preparing for hazards, you and your family will respond better to disasters, as well as contribute to the overall readiness of our region.

Ready South Texas is a one-stop emergency preparedness site designed to help families, businesses, neighborhoods, and communities prepare for or respond to any type of emergency.

www.readysouthtexas.gov



San Antonio Flood Emergency System

The San Antonio Flood Emergency (SAFE) System is a flooding preparedness program that helps the community by providing flood education for the public on actions necessary to protect life and property. SAFE alternate routes have been established in key Low Water Crossing locations throughout San Antonio so that citizens can easily find alternate routes away from flooded roads. If you come across a road that has been flooded, **Turn Around Don't Drown**. Do not attempt to cross. Seek a SAFE Alternate Route and follow the SAFE route signs away from dangerous low water crossings.

www.safloodsafe.com



EMERGENCY PREPAREDNESS AT YOUR FINGERTIPS

The City of San Antonio has launched a brand new mobile preparedness app called Ready South Texas. The app is an all-hazards overview of disaster information to help residents of San Antonio prepare, plan, and respond to disasters in the South Texas Area.

Using the Ready South Texas app, you will be able to:

- Share your status with your selected contacts with the push of a button.
- Receive critical emergency alerts via push notifications
- Locate active emergency shelters
- View up-to-date evacuation route maps
- Get the latest news and weather reports
- Create a personalized Emergency Preparedness Plan

Once an emergency plan is generated, it is stored on your smartphone and can easily be shared with family members and friends.

The plan comprises:

- An Emergency Supply Kit Checklist tailored to your needs
- A Customized Emergency Food Supply Shopping List
- An Emergency Communications Plan to notify your loved ones of your status
- Critical information to prepare your home for impending disaster

As a Ready South Texas app subscriber, you will also have access to a number of E-Guides covering important topics such as:

- Public Health Emergencies
- Terrorism
- Disaster Recovery
- Active Shooter Response
- Floods



The app is free and is available on App Store or Google Play today!





San Antonio Office of Emergency Management
PO Box 23339
San Antonio, Texas 78223

For questions concerning the Citizen Preparedness Workshop,
please contact Leigh Middleton at Leigh.Middleton@sanantonio.gov
or by calling 210.206.8552.

